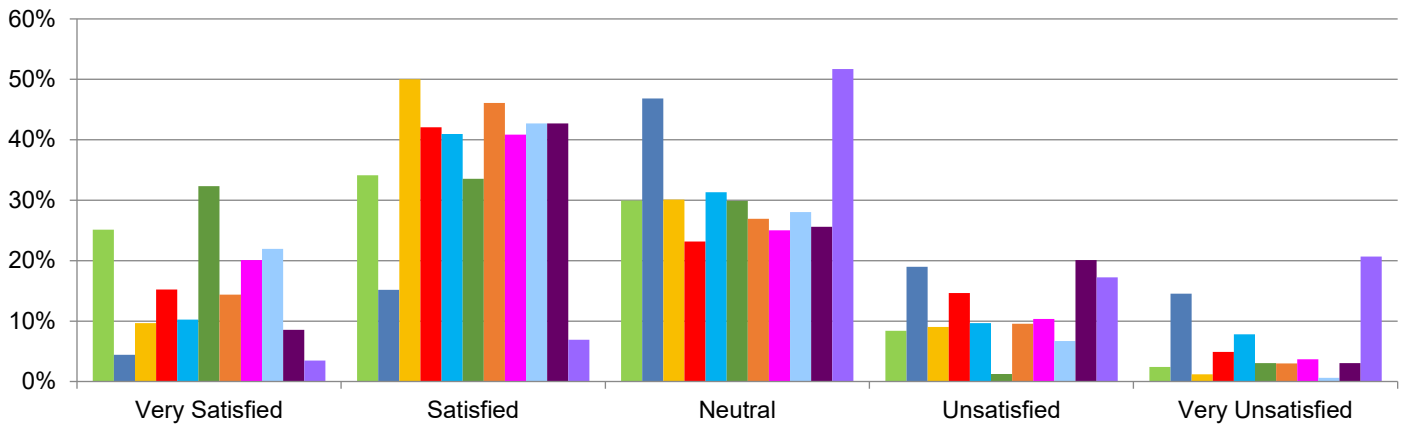


Survey Open: January 3, 2024 - February 16, 2024  
 Total Survey Responses: 169  
 Average Completion Rate: 82%  
 Questions specific to Community Facilities: Questions 1-6  
 Completion Rate of Community Facilities Questions: 88%

**At the present time, how satisfied are you with these town services?**

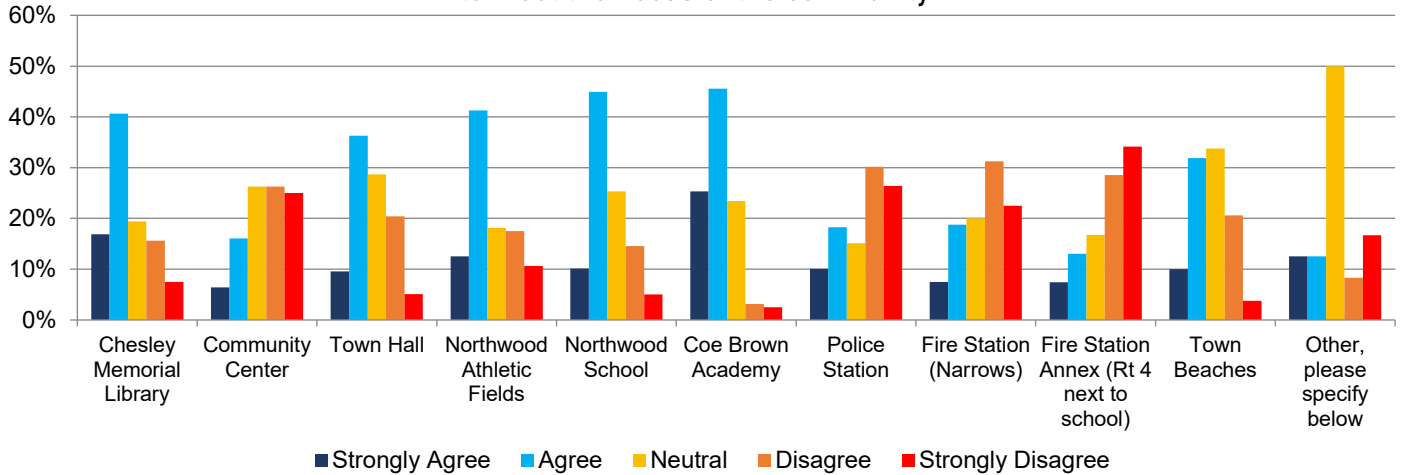


	% that Agree or Strongly Agree
Chesley Memorial Library	59%
Community Center	20%
Town Hall	60%
Northwood Athletic Fields	57%
Northwood School	51%
Coe Brown Academy	66%
Police Department	60%
Fire Department	61%
Emergency Medical Technicians (EMTs)	65%
Town Beaches	51%
Other, please specify below	10%

**Other Comments:**

- Town Beaches - no sand on Mary Waldren
- Community Facilities
- No rec facilities for seniors at the rec fields
- Much more space, meeting rooms, etc., is needed for community events and recreation for all ages.
- Winter Rec - take advantage of northwood natural resources and establish a maintained winter skating area on one of our lakes
- I do not use town facilities all that much.
- Transfer station
- Transfer Station
- BOS, DPW
- No big town park for strolling, sitting, visiting, reading, playing board games, having a parade (vs. good kids' athletic fields that we are developing). Also, no big Community Center room.
- The town needs to acquire more property and needs to construct an all purpose recreation building and needs to complete the upgrades to the recreational field complex!
- Transfer Station
- plowing services are below average
- The condition of the fire house.
- The Northwood Athletic Fields need maintenance to improve grass.
- You need to fix the dam on Harvey Lake

During the next 10 years, these town facilities (buildings and spaces) will be sufficient to meet the needs of the community.

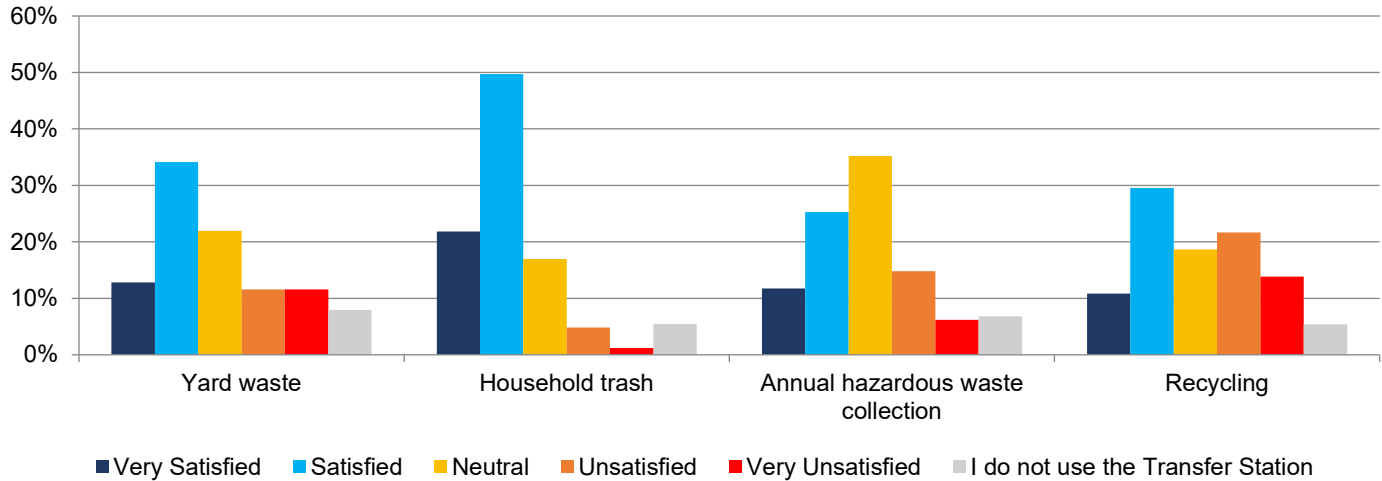


**Other Comments:**

- We need a public safety complex.
- The athletic fields needs more parking.
- Mary Waldron Beach is disgusting! Grass has all grown through the sand and there isn't enough sand!
- We need more/better meeting space. Such space is available at the Northwood Congregational Church. Kitchen facilities, AD compliant, 2 bathrooms. I hope that they Town rents it - at least on a trial basis - to assess its practicality and value to the town organizations and the Rec Committee.
- It was a travesty that no care was taken of Center School.
- Need dedicated space for community gardens.
- Would love to see our town look at a new town complex to support our towns police, fire and

- EMTs from a safety perspective and work towards more longevity of staff. Seems like we need to hire often. Additionally it would be nice to incorporate community facilities and/or town services in the same building. same
- Transfer station
- A rec. dept. gym is needed!
- Town Dump will be inadequate to handle all the trash coming in, particularly the ability to hold dirty/toxic gray water in that little dirty pond.
- The town needs to upgrade the rec field complex and construct an all purpose recreation building.
- Transfer Station
- You need to repair the dam on Harvey Lake

How satisfied are you with the Transfer Station?



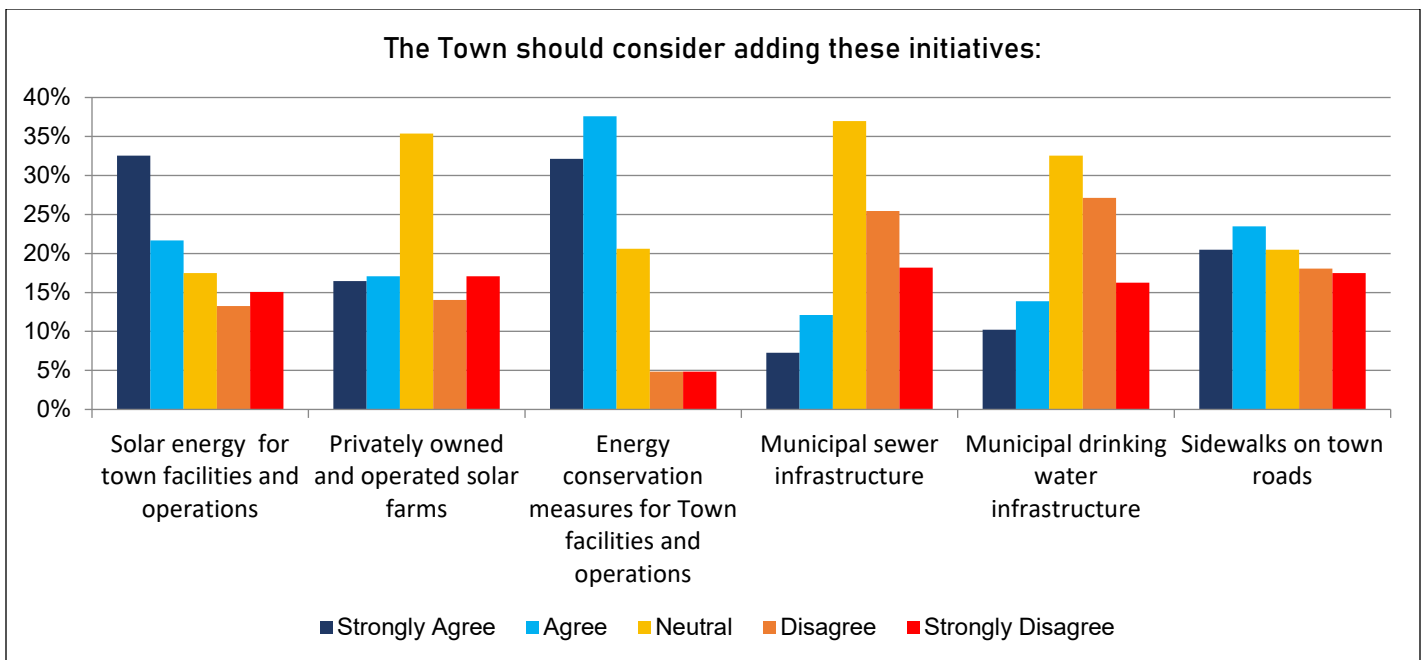
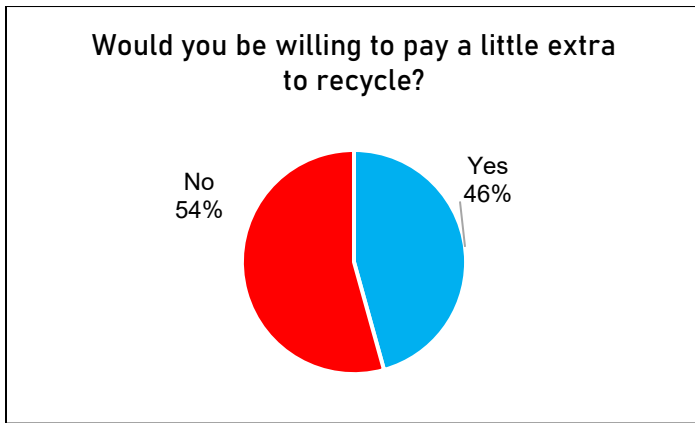
Other Comments:

- The Swapshop is great. Get back to glass recycle.
- No recycle of glass? No recycle of batteries?
- Staff is very helpful. More specific signage for various areas.
- I have stated before that there should be hazardous waste program. One day a year 30 miles away that takes several hours due to huge demand is not sufficient
- Swap shop should be open during all hours
- I want to recycle glass again!
- Wished they actually recycled glass
- The transfer station needs attention. The workers need a better building to be in. The dump needs better container collecting more often.
- Wish the burn pit was back
- Glass is one of, if not the most, recyclable product. Throwing glass in my trash now is ridiculous.
- Do we do annual hazardous waste? I usually go to Rochester - or is that what you mean?
- Opportunities for yard waste to burn. Recycling opportunities such as glass should be available! Payment for construction/household demo waste is inconsistent and I often feel "ripped off" or at the whim of the attendant.
- The compost pile has been willfully unplowed and blocked by trucks, unacceptable. Need glass recycling back.
- Need to publicize more the annual hazardous waste dates and information. Need to recycle glass. Need to be able to bring food scraps to create compost.
- They need to enforce the windshield permits, bring back the brush and wood pile pit (and have each load inspected so another car axle / EPA incident doesn't happen again) and video surveillance to deter people from breaking the law. Also, you earn revenue from recycling so it is confusing to ask why we would pay extra especially when we can't recycle glass.
- Really would like to see yard waste area back and recycling refocused to reduce things going to a landfill. Love the swap shop to allow residents to repurpose and reuse unwanted items. landfill
- We should be recycling anything that is recyclable regardless of cost.
- Why not set up a regional location for glass recycling or anything else not affordable as a small community.
- Do not waste our money trying to recycle stuff that does not make a profit.
- We need to stop asking to recycle stuff that is not going to make us money
- Bring back the burn pits or have another way of disposing of brush
- We need a burn pit.
- Folks do not appear to realize that we have considerable recycling revenue. Folks should not ask to recycle things that will lose money or do not have long term markets.
- New attendants don't help people
- Plastic recycling needed.
- No glass recycling program? Maine has one that appears to pay for itself. Are we incapable of doing what Maine has done? What the heck?? And the dirty water pond, as mentioned above.
- The transfer station should be cleaned and upgraded
- Not recycling glass is an issue
- I'd like to see more recycling options and composting.

Other comments (continued):

- The staff at transfer station are great and very helpful
- We should have the ability to recycle glass
- I always glance around for stickers on cars and more often than not people don't have town stickers. The attendants don't enforce the stickers
- The town desperately needs to work with the NRRA (Northeast Resource Recovery Association). The fact that we have such dismal recycling procedures despite the wide availability of information related to proper recycling (which could actually lead to the town making a PROFIT!) is disappointing. Look at Lee or Durham as

- examples of very nearby towns with stellar recycling programs that are actually improving their communities.
- need to recycle more
  - Dump stickers should be made available at transfer station
  - Needs to include glass recycling.
  - I miss the glass recycling
  - Northwood really needs to step up and improve recycling options. Other towns do it, we should as well.
  - They need recycling
  - need the burn pits back
- \*Note: Comments about specific individuals were removed from the survey results by the consultants.*



## What additional facilities and spaces will the town need as it grows?

- larger community center with more different activities available
- Safety Center PD & FD
- Community Center
- Senior housing that is affordable
- Community Center. Affordable senior housing.
- Community Center
- New safety facility for police & fire. Affordable senior housing. Community center/senior center.
- When the town votes for selectmen who actually care about the town of Northwood
- Curbside waste collection.
- Recreation department facilities
- Recreation Center
- A middle turning lane more often along rt4 for less rear end collisions
- A large community center for kids to attend camps/ activities and events. Businesses that keep people here vs. going to concord/ Rochester/ Portsmouth etc.
- The town could really use an update to the current emergency services infrastructure. Both the police station and the annex fire house are in dire need of modernization. The town should consider building one complex that could house the fire, police, and public works like many other towns are doing.
- A Rec building for sports!
- Fix the ball fields at the Northwood school, adding additional softball fields and baseball fields would make it possible for tournaments to be held in our town. Coe Brown needs a proper performance theatre - go look at Sanborn regional High School. Coe Brown needs a football field and a team to play on it.
- The town should keep itself from unnecessary growth and keep the town the size it is. Put more property in conservation and keep big industry out.
- Public tennis and pickelball courts
- Nothing. Keep the town small and rural. Those who want city services need to move to the city
- More recreation
- Should propose a new plan for a public facilities building that includes a room or area for community use as well.
- H2O infrastructure is too expensive and unneeded beyond the H2O District. The is no foot traffic in town to require sidewalks.
- A real safety facility. A full fledged Community Garden, and a Food Pantry Garden at the Center School site. A second Community Center handicapped accessible and open and kitchen. We used to rely hugely on Lake Shore Farm and still need that.
- New Police and fire department buildings
- Public transportation especially to provide rides for senior citizens.
- "Move the fire station from Northwood school to the old dollar store by hanaford. Tear down the fire station, clear up the woods and bring the grade up behind the school and do an expansion for Northwood school and put a fence up to block view of the graveyard. I could go on about this.
- Install a fenced in paved basketball court (maybe 2 full courts) and pickleball court (maybe 2-3 full courts) in the athletic fields. Continue to clear out invasive and unnecessary brush and trees to expand parking capacity and keep people from driving on the baseball / soccer field.
- There needs to be a sidewalk at minimum from hanaford to coe brown and a turning lane for the whole length. Max speed 40. Bow lake road also needs widened, a sidewalk from Mary Waldron all the way to route 4, and painted lines (people drift all of the time). These projects would also allow you trench and run a new water line along route 4 for future municipal water facility.
- "I think there are many active community members in town... While I'd love to see ""sidewalks"" in high traffic areas I think they are unrealistic and would Cause winter maintenance nightmare. Perhaps as we repair-repave roads making an effort to widen them slightly for safer recreation (walking, running, bike riding, horseback riding etc)... IE parts of Bow Lake Rd are very narrow for parking around athletic fields and curvy sections headed down towards the lake are dangerous to walk/ run etc given limited sightings and speed of traffic etc.
- Increased cell tower/service in town for resident safety.
- Take a harder look at roadside trees and trimming given the fact that in the past few years we have many large dying ash trees that could effect both safety and power."
- Low income senior housing
- Replace dilapidated Police and fire buildings
- We need to replace the dilapidated Police and Fire department buildings.
- Better mapping and signage for town forests
- expand water facilities to 4/202/9 interchange
- None

What additional facilities and spaces will the town need as it grows? (continued):

- The town is growing, we need to meet facilities to meet items that have no place to go for the community. We also need to hold onto our historical facilities as well.
- Safety complex
- We have more than enough rec facilities for the youngsters. Please stop building more. Focus all the new rec infrastructure on things that reflect we are an aging community.
- Large meeting hall for elections, voting, and other town events
- "New police and fire
- New community space"
- Bike lanes
- We need a safety complex and a a rec. dept. gym. These could be one building.
- "Larger Community Center with parking.
- Better police and fire facilities.
- Community Garden."
- Better Fire/Rescue and Police facilities. Large Community Center space. Town Park/Green as mentioned previously, expanded Town Library space (buy building(s) next door?)
- The town needs to acquire more property and needs to construct an all purpose recreation building and needs to complete the upgrades to the recreation field complex.
- All of our buildings are outdated, have limited/difficult access & parking. The sidewalks sound great but don't make a lot of sense unless the speed limit on Rt 4 is reduced to 30, Sidewalks to where?
- Pedestrian friendly infrastructure. Not necessarily on Rt 4, but it'd be great to be able to walk around.
- Community garden(s), secured open space/conservation area(s).
- All in one community rec/emergency services large enough and equipped enough for town family needs
- I believe the town should have some traffic lights heading up and down route 4
- Priority should be given to emergency services facilities. A centrally located combined emergency services facility for police, fire, and EMT departments would be ideal.
- The library is a sufficient space but could use more funding for the children's story time. Compared to Nottingham our library is lacking. They have a 1-2 hour story time each week with multiple activities, crafts, songs, and lessons.
- The athletic fields need water for drinking and cooling and more shade area for spectators. Temps are getting hotter. Drainage for larger rain events needs to be considered. A revenue source like a snack shack should be erected to finance. Sidewalks on main roads will help promote non driving transportation and a collab with state or private for better drainage will help with larger rain events. Better municipal wayer/sewer will help promote business opportunities at strategic locations. The beaches will be more crowded in the next decade due to heat. More shade needed. Drinking water fountains possibly. Emergency services should be modernized, consolidated and centralized. All efforts should be made for self sustainability- solar, wind, hydro thermal, etc. Northwood could be a leader and grow more independent in the meantime. Oh yeah, bring in reliable internet!
- "Keep our rural small town small. Theres no need to spend money on services that people can get by moving to a city.
- Our library needs to start serving the people of Northwood instead of its employees. No library should be closed on school vacations. There's also no need for more than 1 employee on some library shifts. "
- Lower taxes and get a better elementary school or you won't have to worry about the town growing.
- Improved gather spaces both indoor and outdoor. A splash pad or other outdoor space for toddlers and school aged children. In general - more resources for young families to actually attract young families to the town. More trails on town owned protected lands (Town Forest land, etc) besides just the Meadows.
- Improvement to the athletic fields, senior center or community center, new/updated police station.
- More outdoor recreation spaces and options.
- More recreation space and programs for kids. More life skills and technical programs at the high school. Additional resources for library. Expanded sports programs
- Preservation of nature.
- A functional community center. The current center is too small, not ADA compliant, and booked to capacity by a small number of groups who use it on an ongoing basis.
- Just deal with what we have no need to invest in sewer and water systems when you can't even have a safe fire station or school
- Town wide solar infrastructure for residents

What additional facilities and spaces will the town need as it grows? (continued):

- Northwood is beautiful however, due to its inevitable growth, it has to improve the facilities. The library is beautiful, but not nearly large enough to provide proper services such as children's activities, senior citizens groups. The community center leaves much

to be desired. And our police and fire services need far better accommodations.

- We need a community building that can house events, basketball for rec programs, programs etc
- additional personnel to better maintain current facilities

*\*Note: Comments about specific individuals were removed from the survey results by the consultants.*